HEALTHCARE LEADERS FORUM

6 & 7 AUGUST 2019
ICC Sydney, Australia
www.healthcareleaders.com.au

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Director, Centre for the Health Economy
MACQUARIE UNIVERSITY
The Healthcare Leaders Forum is firmly established as the premier national event for Healthcare executives, congregating key stakeholders for top-line perspectives on management, policy and innovation.

Faced with ongoing constraints and rising expectations, Australia’s healthcare industry is under increasing pressure to innovate and meet the demands of patients, governments and commercial stakeholders.

Market forces, ground-breaking partnerships and digital advances have renewed healthcare for a connected world. As old and new models of healthcare collide and increasingly empowered patients drive demand for more efficient, affordable and high-quality care, the industry’s capacity to adapt will be critical to its future - and the health of the nation.

Gathering senior leaders from across the public and private healthcare spectrum, the annual Healthcare Leaders Forum equips executives with the insights they need to adapt and succeed in a dynamic climate.

This event features an ambitious, outcome-focussed agenda with over 40 C-suite perspectives from the highest levels of healthcare in Australia.

In a closed, invitation-only format, delegates will benefit by interacting and learning directly from the leaders of all the major industry stakeholders from across the nation.

Hear the latest thinking on what the market conditions will be for healthcare.

Acquire actionable insights for your healthcare organisation in a changing, consumer-led world.

Gain exposure to new strategic concepts, companies and thought leaders from across the healthcare industry.

Engage with powerful ideas, people and perspectives in one place at one time.

Discuss forward-thinking trends, case studies and healthcare imperatives.

Network in the ideal executive environment where CEOs talk to CEOs.

Determine what is next for healthcare in Australia.
8:15 Registration, Refreshments & Networking

8:40 Opening Remarks from the Chairman

8:45 Ministerial Address

The Evolving State of Healthcare

8:55 Opening Keynote

Australia’s National Digital Health Record: Bringing Practitioners, Patients & Consumers a Step Closer

9:25 Outlook Session

Hand on the Pulse: Paradigmatic Change in Healthcare

Systematic change is erupting across the entire health ecosystem. The rising burden of chronic disease, a wave of consumer expectation and a storm of data have all collided, creating a climate where longstanding models, definitions and outcomes are being challenged. How are healthcare leaders reconciling competing funding priorities, and what areas are being compromised? Which policy developments are helping accelerate the unification of disparate health systems? What can be done to remove friction and improve cooperation between federal and state governments?

10:15 Morning Refreshments & Networking

11:00 Partner Keynote

11:30 Customer Session

Diagnosing Dialogue: Amplifying Patient Voices

Healthcare can no longer resist the tides of empowerment changing the consumer landscape. While the information asymmetry between clinicians and patients is striking, consumer expectations for a streamlined, reliable, and secure user experience are gathering real momentum with just cause. How can we empower patients to personally articulate the outcomes that truly matter to them? And is it possible to reconcile these individual outcomes at a systems level under a more holistic approach to healthcare? Is greater transparency the master-key for unlocking patient empowerment?

12:10 Visionary Keynote

Cracking the Code: Ensuring Patients Choose Your Clinic or Hospital in the Future

12:45 Lunch and Networking

13:50 Industry Keynote

The Intersection of Public and Private: How to Navigate the Complexities of Government

14:10 People Session

Hearts and Minds: Clinicians and the Case for Change

Any systems change that is resisted or rejected by clinicians is superficial. Architects of transformation are going to greater lengths to understand, respond to, and ultimately remove the barriers to buy-in from clinicians. How are executives engaging with personnel on the frontline to implement transformations of utility? And how are leaders overcoming intergenerational resistances to transformation and digital apathy? How are communication channels evolving to bridge the disconnect between clinicians and executive leadership? Are our existing mental health practices failing younger clinicians?

15:00 Industry Keynote

Informed Healthcare: Enhancing Quality, Performance and Policy with Data and Analytics

15:20 Afternoon Refreshments & Networking

15:50 Technology Session

Returns not Rhetoric: Implementing Technological Change at Scale

We can no longer deny the transformative power of technology to radically improve patient outcomes. The depth of change envisaged by technology is as formidable as it is necessary on the path to securing the health of the nation. How are leaders forecasting technological ROI to ensure that outcomes are achieved relative to the cost of achieving them? And how are extensive system changes being justified before the Board given the pace of technological redundancy? Is EMR the bedrock of interoperability it was promised to be? And is technology resolving or confusing risk and accountability in healthcare?

16:40 International Keynote

Contemporary Healthcare: Priorities for Digital Transformation

17:05 Closing Remarks from the Chairman

17:15 Close of Day One
DAY 2 · WEDNESDAY 7 AUGUST 2019

8:30 Registration, Refreshments & Networking

8:40 Opening Remarks from the Chairman

8:55 Opening Keynote
An Eye for Oversight: Holding Healthcare Accountable

9:20 Leadership Session
Courage at the Helm: The Calibre of Contemporary Leaders
At a systems level, the gravity of change impacting healthcare is rarely overstated. The escalating pressure on leaders to navigate this dynamic environment however warrants greater attention. How are executives building the necessary knowledge and experience to lead with confidence in this interdisciplinary climate? What strategies are executives adopting to build change momentum and reconcile the diverging interests of diverse stakeholder groups? And how are conservative managerial approaches evolving through transformations to ensure greater system adoption?

10:10 National Keynote
An Eye for Oversight: Holding Healthcare Accountable

10:30 Morning Refreshments & Networking

11:10 Platinum Keynote

11:35 Partnership Session
Allied for Advantage: Aligning Patient Outcomes with Business Imperatives
Digital players with an eye for opportunity have turned their gaze on healthcare. As commercial environments collide and industry lines become blurred, the scope for partnerships is limited only by the complexity of their execution. How can we protect intellectual property in collaborative environments to deliver new more capable systems? How are new entrants from the technology and retail spaces redefining our approach to the patient experience? How are healthcare leaders engaging in cooperative, bipartisan conversations around healthcare policy? And what regulatory changes are required to more fully integrate external solutions into the wider health ecosystem?

12:25 International Keynote
A Neighbourhood Model of Care

12:50 Lunch & Networking

14:00 Industry Keynote
Healthcare Service Delivery: New Models for Integration and Transformation

14:25 Infrastructure Session
Systems and Structures: The Architecture of Contemporary Care
Infrastructure is the physical site where population, commercial and political pressures meet. It is also the cornerstone of complex system transformation. While there are natural limitations on the longevity of infrastructure, do we fully understand how the increased pace of technological redundancy is impacting large-scale projects? And how can we prevent health infrastructure from being wielded as a political weapon for partisan outcomes? How are leaders achieving a synergy between clinician and business-led outcomes? What role does infrastructure play in facilitating a move to new models of care delivery?

15:15 Industry Keynote
Finding Fairness in Customer Practice

15:40 Closing Remarks from the Chairman

15:45 Close of Forum

Register online: www.healthcareleaders.com.au/#register

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Healthcare Professional: 1-2 Delegates
$2200 + GST

Healthcare Professional: 3-5 Delegates (10% off)
$1980 + GST

Healthcare Professional: 6-9 Delegates (20% off)
$1760+ GST

Healthcare Professional: 10+ Delegates (30% off)
$1540 + GST

Service Providers: The Healthcare Leaders Forum is open to Healthcare Professionals only. If you are a Service Provider and wish to attend, this can only be done through Sponsorship. To learn more about Sponsorship opportunities, contact Angel on angelg@cmgroup.com.au or call (02) 8090 4363.